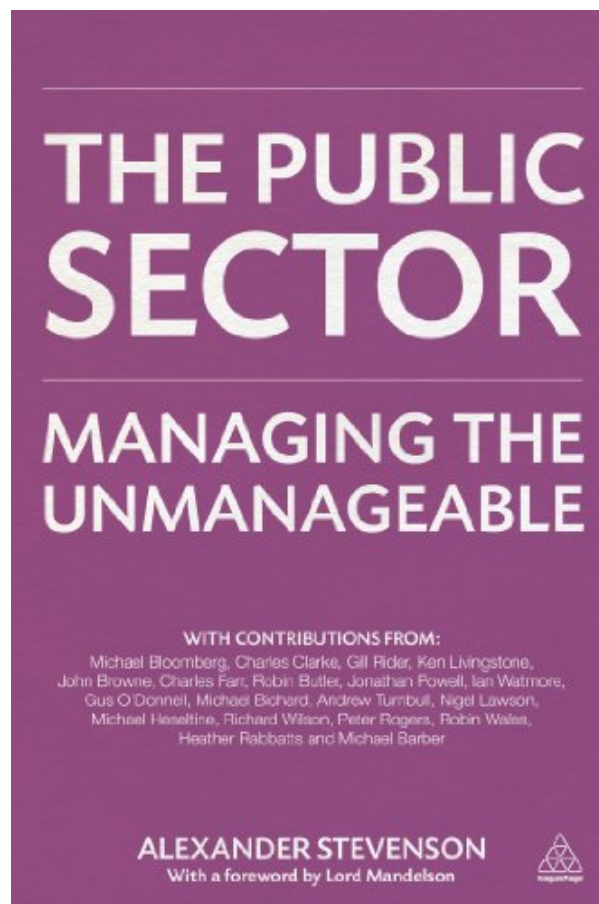


THE PUBLIC SECTOR: MANAGING THE UNMANAGEABLE BY ALEXANDER STEVENSON



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THE PUBLIC SECTOR

MANAGING THE UNMANAGEABLE

WITH CONTRIBUTIONS FROM:

Michael Bloomberg, Charles Clarke, Gill Rider, Ken Livingstone,
John Browne, Charles Farr, Robin Butler, Jonathan Powell, Ian Watmore,
Gus O'Donnell, Michael Richard, Andrew Turnbull, Nigel Lawson,
Michael Heseltine, Richard Wilson, Peter Rogers, Robin Wales,
Heather Rabbatts and Michael Barber

ALEXANDER STEVENSON

With a foreword by Lord Mandelson



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Review

"His insights may cause you to look at the civil service in a whole new light. Stevenson writes from a British point of view, and many of his examples are based in London, but readers everywhere will glean useful tips. getAbstract recommends his surprisingly breezy advice to leaders in either sector." (getAbstract Inc.)

About the Author

Alexander Stevenson worked for the Financial Times and was a key member of the team which launched FT.com. He then set up a public sector consultancy which grew into a multi-million pound business. He has advised over 150 public sector organisations.

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THE PUBLIC SECTOR: MANAGING THE UNMANAGEABLE

BY ALEXANDER STEVENSON PDF

The Public Sector: Managing the Unmanageable offers practical advice to public sector managers on how to develop techniques to deal with the challenges they face, particularly in the areas of accountability, setting targets, risk management/encouraging innovation, managing people, decision making and working with politicians. Based on original interviews with politicians and senior public sector managers, including the last four cabinet secretaries, it is full of anecdotes, actionable lessons and insights. Each chapter takes a specific aspect of management and starts by explaining why it is different in the public sector, then sets out ways for public sector managers to handle those differences and ends with an executive summary and a checklist to prompt managers to think about how they might change what they currently do.

The book has a foreword by Peter Mandelson and insights based on interviews with more than sixty successful public sector managers including: Michael Bloomberg, Brendan Barber, Sir Michael Barber, Lord (Michael) Bichard, Lord (John) Browne, Lord (Robin) Butler, Helen Carter, Sir Merrick Cockell, Charles Clarke, Lord (Geoffrey) Dear, Brian Dinsdale, Charles Farr, Lord (Charles) Guthrie, Lord (Chris) Haskins, Lord (Michael) Heseltine, Ken Livingstone, Paul Martin, Lord (John) Monks, Lord (Gus) O'Donnell, Sir Robert Naylor, Jan Parkinson, Sir Hayden Phillips, Jonathan Powell, Heather Rabbatts, John Ransford, Gill Rider, Paul Roberts, Sir Peter Rogers, Stephen Taylor, Lord (Andrew) Turnbull, Sir Robin Wales, Nick Walkley, Ian Watmore and Lord (Richard) Wilson.

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About the Author

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Good lessons on management - whatever your industry

By John B

The Public Sector: Managing the unmanageable provides excellent advice on managing people regardless of nationality or industry. The three sections I found most useful are "Setting Targets", "Recruiting for Public Sector", and "Managing Decision Making". Everyone can learn how to better set targets and manage

decision making. The suggestions on recruiting are applicable to any client facing group that deals with coordinating competing interests. In other words, pretty much everybody. I highly recommend adding this book to your arsenal of management tools.

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